

THE SURGE OF VIOLENT AND BRAZEN RETAIL CRIME IN CANADA

Staff Superintendent Joe Matthews

Wednesday, March 19th, 2025

Toronto Police Service

OVERVIEW

- Current landscape of retail crime
- Types of retail crime
- How we can address the surge



THE CURRENT LANDSCAPE OF RETAIL CRIME IN TORONTO

2024 Data – Retail Crime

- Robbery Business 392 27%
- Theft Over Commercial (includes shoplifting) 661
 +3%
- Theft Under Commercial (includes shoplifting)
 42,956 +10%

2024 Data – Other violent Crime

- Shootings 461 +34%
- Home Invasion for auto theft 107 +106%
- Carjackings 187 +17%



CHARACTERISTICS

Brazen Crime:

- Bold, and often public acts of crime that show a disregard for consequences
- Significant increase in daytime thefts and acts of violence
- Increase in young offenders participating in these activities



TYPES OF RETAIL CRIME





KEY FACTORS

- Economic Pressures
- Technology
- Few consequences for offenders



ORGANIZED RETAIL THEFT

Impact on Businesses and Communities -Financial Impact on
Businesses and
Communities –
Safety Concerns



RETAILER RESPONSIBILITIES TO ADDRESS THE SURGE

Retailer Responsibility:

- Leverage technology
- Share information with other retailers
- Preserve intelligence/information for police investigations and prosecutions
- Retailers must participate in the prosecution process



LAW ENFORCEMENT RESPONSIBILITIES TO ADDRESS THE SURGE

Law Enforcement Responsibility:

- Collaborate with other law enforcement agencies
- Dedicate resources to combat retail crime
- Both upstream and downstream



LAW ENFORCEMENT AND RETAILER PARTNERSHIP TO ADDRESS THE SURGE

Law Enforcement / Retailer:

- Build on previous successful TPS RCC collaboration in the preventative space
- Develop and maintain relationship between local divisions and retailers
- A shared commitment to prosecute offenders



CONCLUSION



PARTNERSHIPS



COORDINATED STRATEGIES



INFORMATION SHARING





QUESTIONS